

PRODUCT NAME: StreamMaster™ II
AKRON PART NUMBERS: 3480 and 3482

DESCRIPTION

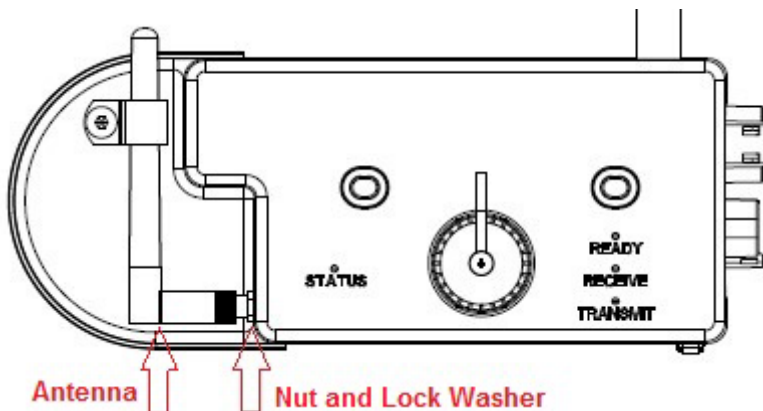
Some StreamMaster II monitors have experienced short range and/or intermittent movement when using wireless controls between the StreamMaster II, 3600 handheld controller and/or SIT module.

SOLUTION

The antenna connector on the 6052 controller mounted on the monitor base may have a locking nut and washer on the threaded barrel that is preventing the antenna connector from fully engaging the feed line connector.

If you are experiencing intermittent movement or short range then it is recommended that the following be performed on affected StreamMaster II monitors.

- 1 – Disconnect antenna.
- 2 – Remove Nut and Lock Washer.
- 3 – Discard Lock Washer.
- 4 – Reinstall Nut.
- 5 – Reconnect antenna, and tighten.
- 6 – Check to make sure that there is a gap between the antenna connector and the nut.
- 7 – If the antenna connector touches the nut, it will be necessary to remove and discard the nut also.



If this does not improve the performance, please contact customer service for additional assistance.