

Electric Actuator FAQ

- **What happened to the motor?** It's still there, we just redesigned the electric actuator to fit everything into a smaller footprint so the motor and reduction gearing are now internal to the actuator housing.
- **What size valves will the new actuator work with?** The new electric actuator adds the option to electrically control a 1.5" valve and also works with the 2", 2.5" and 3" valve bodies. You will still use the old-style actuator on 4" swingout valves and all of our butterfly valves.
- **Can I still get parts for the old actuators?** Yes, and the old actuators will still be used with some of our valves, so they won't be going away any time soon.
- **Can I upgrade to the new actuator if I have an old valve?** If you have an existing actuator on your 3/3.5" or smaller valve that needs to be replaced the new actuator will bolt on in its place. You can also upgrade from a manual handle as long as the valve does NOT have cast stops, just like with the old actuator.
- **Do I need to change the wiring and/or controller for the new actuator?** Maybe. If you have an older valve controller (i.e. a 9315 or 9303) you will need to get a new controller & wiring harness, although we do still have the older electric actuator assemblies so going to a new actuator isn't required. If you already have a Navigator Pro controller (9323, 9327, etc.) and associated electric actuator the existing controller and harness are compatible.
- **Is the new actuator user serviceable?** Yes, just like our older version, we offer parts to service and repair the new actuator.